

## Care and Maintenance Information

### **Solid Surface:**

Solid surface is a durable, non porous material, however it is advisable to always clean up spills immediately. Start your cleaning routine with the basic clean and move to a deep clean if necessary.

#### **Basic Clean:**

Clean with a mild detergent, spray and wipe type cleaner or soapy water with a soft cloth or sponge.

#### **Deep Clean:**

For stubborn marks use a very mild abrasive cleaner such as diluted Jif with a soft cloth in light circular motions. To maintain a uniform appearance, clean the entire surface and never apply excessive pressure or clean/rub the same area for a prolonged time. Finish by wiping surface with a damp cloth or sponge removing detergents, and dry with a soft clean cloth.

For extreme staining and scuffs, a light buff in circular motion with '3m Scotchbrite' followed by the above steps will generally restore the finish, remembering to not apply excessive pressure or clean/rub the same area for a prolonged time. Avoid using sharp products such as steel wool or abrasive, acidic, strong chemicals and solvents.

If your product is created from a combination of solid surface and another material such as glass or Softskin, it is important that the cleaning instructions for solid surface are not carried out on the alternative material. The care and maintenance instructions for the other finish should be followed closely with no crossover.

### **Natural Stone:**

The beauty and individuality of natural stone is created with a unique natural chemical composition and character which requires particular care. The detergents, personal products and daily use of your stone, along with the ongoing care and maintenance will all impact how your stone will look in years to come.

Natural stone has varying degrees of porosity. It is important to clean up any spills immediately. Ongoing cleaning should be done with warm water and a cleaner that is recommended for natural stone, or a mild non abrasive non acidic neutral PH7 cleaner and a soft cloth. Finish by cleaning off all detergents with a soft wet cloth and towel dry.

Avoid the use of personal items such as perfume, aftershave, nail-polish remover, and any alcohol based substances, products that contain colours or dyes including hand soaps and hair dye on or near your stone. These and similar products can harm your stone, causing staining and or damaging the surface of your stone. If a product like this is spilt onto your stone, attempt to blot the spill up rather than rubbing or spreading it onto the surface to minimize damage.

As natural stone is porous and due to the abrasive nature of water and general use we recommend your stone is protected using a good quality penetrating (impregnating) sealant or an alternative complimentary product approximately every 6-12 months or when required. It is important that the product you use is appropriate to the stone type and that the instructions supplied with the sealant are followed. Different types of stone vary as to how often they need sealing. Generally if the sealant sits on the surface of the stone and does not absorb, your stone does not require sealing. Ask your sealant supplier for advice if you are unsure.

All Omvivo products manufactured in natural stone are supplied sealed with an appropriate high quality sealant.

### **Glass including Omni glass-**

Clean with warm soapy water, or a non abrasive, non acidic liquid cleaner and a soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry. Do not use harsh materials such as scourers, abrasive detergents or solvents, as your glass may scratch.

### **Stainless Steel and Chrome-**

Use warm soapy water with a soft sponge and dry with a soft cloth. Do not use harsh materials such as scourers, abrasive detergents or solvents, as the surface may scratch. Harsh, acidic solvents can damage the finish on chrome plating and polished finishes.

### **Softskin-**

Softskin is a layered finish that is applied to Solid Surface products.

Clean with warm soapy water, or a non abrasive, non acidic liquid cleaner and a soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry. Do not use harsh materials such as scourers, abrasive detergents or solvents, as the surface may scratch or graze.

Your Softskin finish is applied to Solid Surface. You can refer to the Solid Surface cleaning instructions for areas of the basin that do not have the Softskin application, however it is important to avoid the Softskin finish entirely when cleaning the Solid Surface with more abrasive procedures.

### **Reconstituted stone / CaesarStone®:**

CaesarStone® is a durable material that is resistant to staining and does not require sealing. Start your cleaning routine with the basic clean and move to a deep clean if necessary. While reconstituted stones are not as porous as natural stone, it is still important to clean up spills immediately.

#### **Basic Clean:**

Clean with warm soapy water, or a non abrasive, non acidic cleaner and a soft cloth. Finish by cleaning off detergents with a soft wet cloth and towel dry.

#### **Deep Clean:**

For stubborn stains or to give the surface a thorough clean, CaesarStone® recommend using CaesarStone® brand Cream Cleanser applied to a soft damp cloth or alternatively a 3M™ Scotchbrite™ never scratch™ all-purpose scrubber which can be used without damaging the stone. Finish by cleaning off detergents with a soft wet cloth and towel dry.

### **Timber veneer –**

Never allow water or liquids to sit on your timber cabinetry. Water can penetrate cabinetry where joints are not completely sealed by the installer which can damage your cabinet.

Always clean spills and water immediately. Clean with a mild, non acidic, non abrasive detergent and soft cloth. Finish by cleaning off detergents with a soft damp cloth and towel dry.

### **Timber wrap-**

Never allow water or liquids to sit on your timber cabinetry. Water can penetrate cabinetry where joints are not completely sealed by the installer which can damage your cabinet.

Always clean spills and water immediately. Clean with a mild, non acidic, non abrasive detergent and soft cloth. Finish by cleaning off detergents with a soft damp cloth and towel dry.

### **Thermofoil-**

Never allow water or liquids to sit on your timber cabinetry. Water can penetrate cabinetry where joints are not completely sealed by the installer which can damage your cabinet.

Always clean spills and water immediately. Clean with a mild, non acidic, non abrasive detergent and soft cloth. Finish by cleaning off detergents with a soft damp cloth and towel dry.

For further care, maintenance and cleaning advice please contact Omvivo at [info@omvivo.com](mailto:info@omvivo.com). Include the name of your Omvivo product, a description, the material and the purchase date.